

Deborah.Easterling

243733

From: Jocelyn.Boyd
Sent: Friday, May 03, 2013 8:10 AM
To: charles.terreni@terrenilaw.com; selllott@elliottlaw.us; John M. S. Hoefer (jhoefer@willoughbyhoefer.com); Hipp, Dawn
Cc: Deborah.Easterling; Daphne.Duke; Tricia.DeSanty
Subject: FW: TCWS/Utilities Inc.

RECEIVED
5-3-13du

From: Jolene [<mailto:joje@comporium.net>]
Sent: Friday, May 03, 2013 1:52 AM
To: Campbell, Chad; harrinc@dhec.sc.gov; Jocelyn.Boyd
Cc: tcwateradvisory@hotmail.com
Subject: FW: TCWS/Utilities Inc.

RECEIVED

MAY 03 2013

PSC SC
MAIL / DMS

Hi Jocelyn, Chad and Greg,

I want to touch base with everyone and see if TCWS/Utilities Inc has sent a response about the latest spill?

Have you noticed they seem to be bolder (ignoring Corrective Plan deadlines etc.) since they have gotten the latest RATE INCREASE?

Is there a way that they may be fined without getting the money from us?

If so please FINE them until they STOP creating an unhealthy environment for us in Tega Cay.

I have seen a picture of this latest 100,000 gallon spill that they claim to have stopped by 9:00am.

It's time stamped 2:45pm.

Again I question this 100,000 gallon claim.

Please start making a list of what they say they are going to do and see if they come through and do not be surprised with the results.

We (Tega Cay Citizens) have a long list of broken promises from this company that continues to grow daily.

Respectfully,
Jolene Church

From: Campbell, Chad [<mailto:ccampbe@regstaff.sc.gov>]
Sent: Tuesday, April 30, 2013 8:08 AM
To: Jolene
Subject: RE: TCWS/Utilities Inc.

Ms. Church,

I am in receipt of your e-mail regarding a recent sewer spill within the Tega Cay Water Service (TCWS) service area.

I have contacted TCWS for a response. Once I have a response I will contact you.

If you have any questions, please contact me at 1-800-922-1531, extension 75194 or via e-mail.

Thank You

Chad Campbell
Office of Regulatory Staff
1401 Main Street, Suite 900
Columbia, SC 29201
803.737.5194 Phone
1.800.922.1594 ext.75194
803.737.4750 Fax
ccampbe@regstaff.sc.gov



From: Jolene [<mailto:joje@comporium.net>]
Sent: Monday, April 29, 2013 5:23 PM
To: Campbell, Chad; harringc@dhec.sc.gov; Jocelyn.Boyd
Cc: TC Water Advisory Council
Subject: TCWS/Utilities Inc.

To whom this concerns,

I wanted to write you & let you know that we have had another spill over the weekend.

This is the 5th spill we have had this year.

How many spills is it going to take before this company (TCWS, Utilities Inc.) is held accountable for the damage to OUR Lake and to the Citizens of Tega Cay?

We also have had backups in people's homes since the first of the year, last count around 8.

Does someone have to get really sick or worse before something gets done?

We (Tega Cay Citizens) cannot get any relief from this company and it seems everyone's hands are tied?

This company DOES NOT know how to tell the truth and they are constantly getting by with doing this to us.

Please someone give me an answer that makes common sense!

Respectfully,

Jolene Church

4079 Point Clear Drive

Tega Cay, SC 29708